

## Airport-Messe München-Shuttle Security and Hygiene Concept

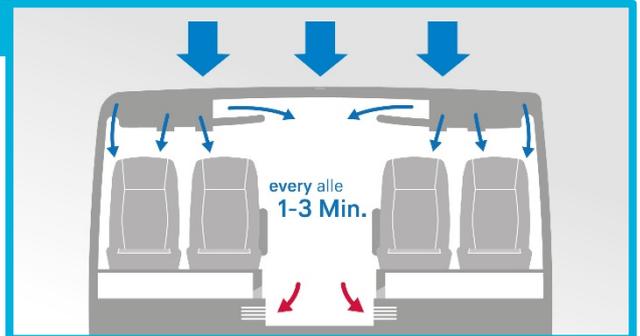
We want our passengers to feel safe on board of our buses – especially in times of Corona

The health and safety of our passengers and staff is our top priority. We have implemented extensive protection and hygiene measures so that customers can continue to use our service with confidence.

### Ventilation of passenger compartments

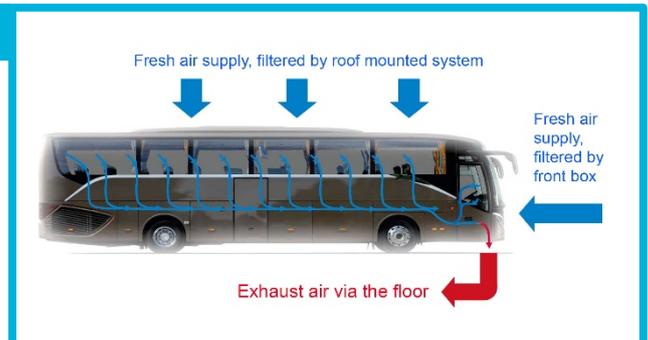
The passenger compartments in our buses are continuously supplied with fresh air via vents. Air is extracted via the luggage compartment while the bus is moving. A complete air exchange is performed within every one to three minutes.

Air masses of up to 13,000 m<sup>3</sup>/h are circulated on a double-decker bus. For comparison: A typical detached house with an area of 150 m<sup>2</sup> and a ceiling height of 2.5 m has an air volume of 375 m<sup>3</sup>. In other words, the air volume of up to 35 detached houses flows through a double-decker bus every hour.



### Filters ensure additional safety

The fresh air drawn in from the outside and the circulating air that remains in cooling mode on hot days is cleaned by highly efficient filters. These filter out particles as small as 0.5 micrometers. Droplets that harbour viruses or dust particles on which they adhere can therefore be captured and filtered. The filters are replaced at least every six months.



Quelle: Daimler Buses

### Obligation to wear a face covering

We are only allowed to transport passengers if they are wearing a face covering. Only face masks of the following standards will be permitted on board our buses: FFP2, KN95 and N95 standard.



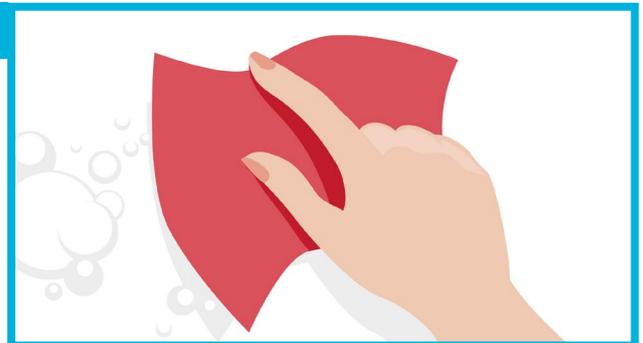
### Hand sanitizers available on all buses

All our buses are provided with hand sanitizer or contactless hand sanitizer dispensers.



### Deep clean of passenger compartments

We have intensified the cleaning of passenger compartments by taking additional measures, such as cleaning grab handles and other surfaces even more thoroughly.



### Rules of hygiene

We ask all passengers to follow the rules of conduct and hygiene. This means covering your mouth and nose with your bent elbow or tissue when you cough or sneeze, regularly and thoroughly washing your hands with soap and water and avoid touching eyes, mouth and nose with your hands.

Passengers are not allowed to use our buses if they have been in contact with anyone testing positive for Covid-19 nor tested positive themselves within the last 14 days. For your safety and your fellow passengers, please check that you are not experiencing any common Covid-19 symptoms including fever, cough, and loss of taste.

